

12 January 2018

COMMITMENT TO QUALITY

Kupanda focuses strongly on providing products that meet or exceed all customer requirements, and applicable standards and/or specifications. Each employee, along with all of our business partners, including suppliers and service providers, are aligned and committed to this goal.

We pride ourselves on the excellence in the production of African natural plant products, which are used for a wide variety of applications and serves different industries. As such, Kupanda has a commitment to continuous improvement so our products consistently meet best practices, whilst complying with international health and safety regulations.

Customer satisfaction, whether it be attained through product functionality, or service excellence, is important to Kupanda. We strive to maintain long-term commitments, productive and deep customer relationships, and to provide a positive work environment.

The implementation of our Corporate Quality Policy is reflected in our Quality Plan, and General Product Standards.

1. QUALITY PLAN

Kupanda's Quality Plan is characterised by the following pillars:

- A "5 Line of Defence" quality management model
- Sample testing of incoming raw materials
- Sample testing of each product batch against applicable standards, including European Commission stipulations, and internal benchmarks
- Independent and accredited laboratory testing in Europe, where historical batch production records/certificate of analyses are archived.
- Production activities performed in ISO 9001- and HACCP- certified facilities
- Inspection of all products by production, quality control and quality assurance functions, all of which are independent, but working in unison towards a common goal.
- Continuous improvement cycle, consisting of feedback on performance, issues, and improvement plans.

2. GENERAL PRODUCT STANDARDS

a. Genetically Modified Organisms (GMOs)

No GMO products produced from or by GMOs shall be used in growing raw materials, or during the production process.

b. Irradiation

Ionising radiation shall not be used during the production process.

c. Animal Testing

No form of animal testing shall be performed.

d. Vegetarian, Halal and Kosher

Raw materials are 100% of plant origin, and no products of animal origin shall be used during the production process. Storage and production activities are not performed in locations where products of animal origins are processed. As such we consider our product portfolio suitable for vegetarians, as well as for those strictly adhering to halal or kosher consumption.

e. Input Raw Material Sourcing

We strive to ensure that sustainable farming and harvesting methods are used to produce raw materials, the natural habitat surrounding source locations is not adversely impacted, and appropriate permissions have been sought/regulations followed in accordance with the laws of source locations.

f. Composition

Each production batch shall be tested for physical and chemical composition, and benchmarked against mandated levels, as stipulated in Kupanda's technical data sheets.

g. Toxicity

Each production batch shall be tested for Total Aflotoxins and Ochratoxin A, and benchmarked against acceptable levels, as mandated by Regulation (EC) No. 1881/2006.

h. Heavy Metals

Each production batch shall be tested for cadmium (Cd), arsenic (As), mercury (Hg) and lead (Pb), and benchmarked against acceptable levels, as mandated by Ministry for Health, Germany.

i. Polycyclic Aromatic Hydrocarbons (PAH)

Each production batch shall be tested for Benzo(a)pyrene, and the sum of Benzo(a)pyrene, Benz(a)anthracene, Benzo(b)fluoranthene and Chrysene, and benchmarked against acceptable levels, as mandated by Regulation (EC) No. 1881/2006.

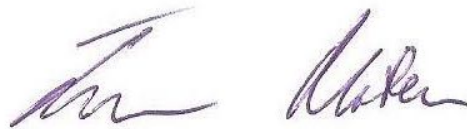
j. Pesticides

Each production batch shall undergo a pesticide screen, and benchmarked against maximum residue levels (MRLs), as mandated Regulation (EC) No. 396/2005.

k. Natural Product, No Additives

Production activities shall be performed using physical means, including cold-screw pressing, rather than chemical extraction, for oils; or milling and mechanical separation for powders. Products shall be free from additives, and stabilising substances, and oils shall not be blended.

Imran Moten
Group Managing Director
Kupanda Ltd

A handwritten signature in dark ink, appearing to read "Imran Moten", written in a cursive style.